To: [support@extreme-dm.com](mailto:support@extreme-dm.com)  

From:john chronos - chronos@apexmail.com  
Subject: counter miscounts   
Date: Tue, 20 Apr 1999 09:55:45 –0800

have several of you counters and I was just made aware of a problem that  
puts into doubt the unique visitor counts I have been getting. At this point  
I can not in good conscience even use the figures your counter is providing.  
  
I just set up new web page and I am the only one to have visited it. I got  
these results  
  
Last 20 Visitors Unique Visitors  
19 Apr, Mon, 22:15:40    proxy-381.public.rwc.webtv.net    WebTV 1    WebTV  
    
19 Apr, Mon, 22:53:13    proxy-388.public.rwc.webtv.net    WebTV 1    WebTV  
    
19 Apr, Mon, 23:19:47    proxy-384.public.rwc.webtv.net    WebTV 1    WebTV  
    
19 Apr, Mon, 23:22:34    proxy-386.public.rwc.webtv.net    WebTV 1    WebTV  
    
19 Apr, Mon, 23:22:52    proxy-381.public.rwc.webtv.net    WebTV 1    WebTV  
    
19 Apr, Mon, 23:23:36    proxy-388.public.rwc.webtv.net    WebTV 1    WebTV   
  
Obviously I was one, not all 6 "unique visitors". In fact the counter could  
not even distinguish some duplicate proxy IPs made over a short time. So how  
does you counter identify a a "unique visitor"? Is a cookie used to ID a  
visitor over time regardless of what proxy IP they came from?   
  
Another problem, most of m referrers to my main HP come from mail and NG  
posts. But your counter can not identify these sources so it puts them down  
as "undefined". This may in part be due to WTV's use of it's own mail and  
newsgroup URLs. Any way to remedy this would be helpful or I will have to  
consider using counters that do not have these problems.